

Privacy Policy / Privacy Statement

Last revised: 10 September 2025.

1. Who does this policy apply to

This Privacy Policy applies to Mariners Groupe (“we,” “us,” or “our”) and covers how we collect, use, store, and protect your personal data when you use our website, communicate with us, or are our customer, supplier, or contact person.

2. Definitions

- **You / Data Subject:** Any individual whose personal data we process (website visitors, customers, suppliers, prospects).
- **Personal Data:** Information that identifies you, directly or indirectly (name, email, phone, address, IP address, etc.).
- **Processing:** Any operation performed with personal data (collection, storage, use, disclosure, deletion).

3. What data do we collect and how

We collect data when you:

- Fill out contact or inquiry forms
- Register for services or request quotes
- Interact via email or other communications.
- Use the website (cookies, analytics)
- Details include name, company, and job title (if applicable), phone, email address, address, IP address, etc.

4. Purposes of processing

- Compliance with legal obligations

5. Data retention

- We keep personal data only as long as it's necessary for the purposes set out above.
- Specific categories (customer data, supplier contracts) may be kept for [X] years to meet legal or business requirements

6. Cookies and tracking technologies

- We use cookies to make the site work, to understand how visitors use our site, and to remember preferences.
- We process personal data for purposes including, but not limited to:
Responding to inquiries and providing our services
- Managing supplier/customer relationships
- Providing website functionality, analytics, and improving our service
- Legal compliance and risk management
- Marketing and communication (with consent if required)

7. Legal bases for processing

We rely on legal bases such as:

- Performance of a contract or steps prior to the contract (providing service)
- Legitimate interests (e.g., improving services, internal operations)
- Consent (for marketing, cookies)
- Some cookies are strictly necessary, others are for analytics or marketing – for non-essential cookies, we ask for your consent.

8. Your rights

You have the right to:

- Access your personal data we hold
- Request correction of inaccurate or incomplete data
- Request deletion or restriction of processing under certain circumstances
- Object to processing based on legitimate interests
- Withdraw consent when processing is based on consent.
- Lodge a complaint with the relevant data protection authority.

9. Data sharing & disclosure

We may disclose personal data to:

- Our service providers and contractors who need access for business operations (shipping partners, quality agents, etc.)
- Legal authorities, when required by law
- Affiliates or business partners, where relevant.

10. Security of your data

We implement technical and organisational measures to protect your data (encryption, access restrictions, secure storage, etc.), but note that no transfer over the internet is completely risk-free.

11. International transfers

If personal data is transferred across borders, we ensure adequate protection (contracts, standard clauses, etc.).

12. Changes to this policy

We may update this policy from time to time. The revised version will show the “last revised” date.

13. Contact

For questions or to exercise your rights, contact us at:

Email: privacy@marinersgroupe.com

Address: 706, Bay View Tower, Business Bay, Dubai, UAE.